

Payments

All payments for ARCASIA Dhaka Award Application are to be made online only. **We do not accept cash.**

Payment Info:

ARCASIA Awards Entry Fee: ৳4,250 BDT per entry (Approx. \$50 USD)

Help

If you face any difficulty with paying online, please call/sms/WhatsApp: +8801844050599 and write to payment@arcasiadhaka.com

Accepted Payment Methods



You can pay by:

- **The following Cards** (any bank credit/ debit/ local/ international): Visa/ MasterCard (3D Security/OTP Code verification enabled cards only.)
- **Personal Mobile-Banking** (Bangladesh only): bKash.

If you do not have any of the payment methods mentioned above, you can use your **friends' or family's account**.
However, NEVER pay from a shop/agent.

Payment Instructions

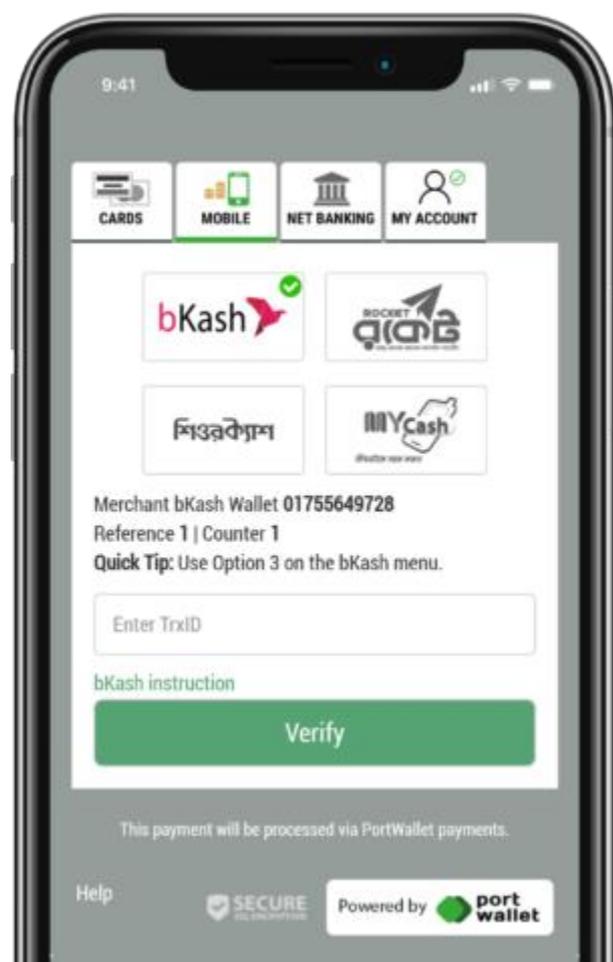
Payment by card (credit or debit, any bank, local or international)



Pre-requisites/requirements/**check-list**:

1. **Have you ever paid online using the card?** If not, please **call your bank first** to check its status. Oftentimes local (Bangladeshi) banks block online payment, ask them to open it before you attempt to pay.
2. **Are you set for receiving OTP (One Time Password) on your phone/email?** Your bank will send an OTP for payment authentication via sms/email/code-generator. You must have to have a way to receive/generate the code to complete the payment. Generally it is your personal phone that is tied with your card for receiving the OTP codes via sms. If you are not sure about it, **call your bank first** to check if you are on for receiving the OTP.
3. For local dual currency credit cards, check if you have enough BDT fund. You can not pay in USD on local cards in our system; you may have to transfer it to BDT if you are on shortage.
4. **International Cards** (cards issued by banks outside of Bangladesh) will work on our system only if you have '[3D Security](#)' on. i.e: services like **Verified by Visa** or **MasterCard SecureCode** or **American Express Safekey** must be turned on, and you have to have an option of receiving/generating **OTP**.

Payment by Mobile Banking (Bangladesh Only)



NEVER pay from a shop/agent (even if they can). Always pay from mobile wallets of your own, or of someone you know. Agent numbers can not make payments, even if they arrange it for you, you will be in trouble if you ever have to receive a refund from us. We only refund to the exact number the original payment was made from, if you pay from a random shop/agent possibilities are your refund will be lost. Remember that:

1. Select '**Payment**' option, not Send Money or Cash Out.
2. **Do not split the payment**, i.e: if your payable amount is ₳15,000 pay the whole ₳15,000 in one transaction, it can not be ₳10,000 and ₳5,000 in two separate transactions. Merchant Payment over bKash/Rocket etc. has **no limit**, and there's **no extra fee** i.e: you can pay **any amount** in one go.
3. Keep the payment page open while making the payment, and carefully type in the transaction ID/PIN etc. Be careful about 0 vs o and 1 vs l etc. visually confusing characters in the Txn ID.

Refund and Transfer Rules

- **AAA19 ARCASIA Awards Entry Fee** is non-refundable and non-transferrable, whether you get shortlisted/selected or not.

- **ARCASIA Events registration fees** are partially refundable. Rules:

- 1) 70% refund applicable for cancellation of registration before 15th September 2019.
- 2) 50% refund applicable for cancellation of registration before 15th October 2019.
- 3) No refund for cancellation of registration after 15th October 2019.

4) Cancellation request must be made in written to the ARCASIA Secretariat via email to payment@arcasiadhaka.com

- **All refunds will go to the original account you paid it from.** i.e: if you have paid using your friend's card, the refund will go to his/her card account. If you have paid it from a random shop, your refund will go to the shop-keeper.