

Payment

All payments for ARCASIA Dhaka Registrations are to be made online only. **We do not accept cash.**

Refund Policy:

70% refund applicable for cancellation of registration on or before August 20, 2019.

40% refund applicable for cancellation of registration on or before October 25, 2019.

No refund for cancellation of registration after October 25, 2019.

Banking Commissions, if any, will be deducted from refund amount.

Cancellation request must be made from the online registration form.

After cancelling your registration from the online form the refund process will start and the refunded amount will be calculated according to the refund policy and be refunded

Payment Info:

For Payment information please [click](#) here.

Help

If you face any difficulty with paying online, please call/sms/WhatsApp: +8801711376896 and write to payment@arcasiadhaka.com

Accepted Payment Methods



You can pay by:

- **Any Card** (any bank credit/ debit/ local/ international): Visa/MasterCard/Amex (3D Security/OTP (**One time Password**) Code verification enabled cards only.)
- **Personal Mobile-Banking**: bKash.

If you do not have any of the payment methods mentioned above, you can use your **friends' or family's account**.
However, NEVER pay from a shop/agent.

Payment Instructions

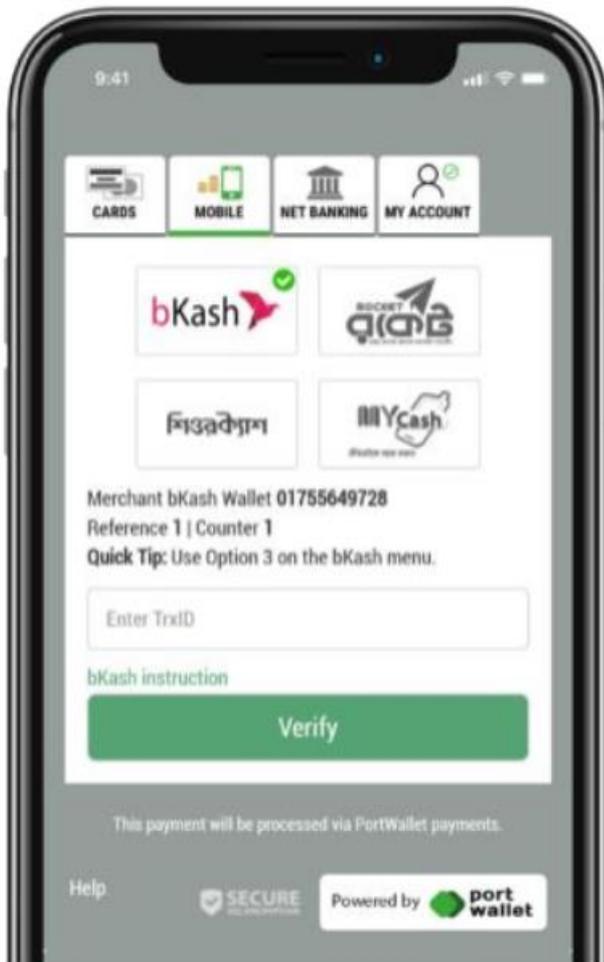
Payment by card (credit or debit, any bank, local or international)



Pre-requisites/requirements/**check-list**:

1. **Have you ever paid online using the card?** If not, please **call your bank first** to check its status. Oftentimes local (Bangladeshi) banks block online payment, ask them to open it before you attempt to pay.
2. **Are you set for receiving OTP (One Time Password) on your phone/email?** Your bank will send an OTP for payment authentication via sms/email/code-generator. You must have to have a way to receive/generate the code to complete the payment. Generally it is your personal phone that is tied with your card for receiving the OTP codes via sms. If you are not sure about it, **call your bank first** to check if you are on for receiving the OTP.
3. For local dual currency credit cards, check if you have enough BDT fund. You cannot pay in USD on local cards in our system; you may have to transfer it to BDT if you are on shortage.
4. **International Cards** (cards issued by banks outside of Bangladesh) will work on our system only if you have '[3D Security](#)' on. i.e: services like **Verified by Visa** or **MasterCard SecureCode** or **American Express Safekey** must be turned on, and you have to have an option of receiving/generating **OTP**.

Payment by Mobile Banking



NEVER pay from a shop/agent (even if they can). Always pay from mobile wallets of your own, or of someone you know. Agent numbers cannot make payments, even if they arrange it for you, you will be in trouble if you ever have to receive a refund from us. We only refund to the exact number the original payment was made from, if you pay from a random shop/agent possibilities are your refund will be lost. Remember that:

1. Select '**Payment**' option, not Send Money or Cash Out.
2. **Do not split the payment**, i.e: if your payable amount is ₳15,000 pay the whole ₳15,000 in one transaction, it can not be ₳10,000 and ₳5,000 in two separate transactions. Marchant Payment over bKash/Rocket etc. has **no limit**, and **no extra fee** i.e: you can pay **any amount** in one go.
3. Keep the payment page open while making the payment, and carefully type in the transaction ID/PIN etc. Be careful about 0 vs o and 1 vs l etc. visually confusing characters in the Txn ID.

Refund and Transfer Rules

- **Event tickets** are generally non-refundable. It may be transferrable if it is an open event; events where audiences are 'selected' through application are non-transferrable.

- **Subscription charges** may be fully or partially refundable; decisions are made on a case by case basis. Subscription charges are not transferrable to another candidate.

- **All refunds will go to the original account you paid it from.** i.e: if you have paid using your friend's card, the refund will go to his/her card account. If you have paid it from a random shop, your refund will go to the shop-keeper.